



FINANCE and ADMINISTRATION DIVISION

SNAPSHOT for MAY 2010

Revenue

	Report Month	Year-to-Date
Licensing Fees	\$ 117,031.00	\$ 556,377.21
TARF Fees	\$ 197,101.73	\$1,351,340.47
Education & Exam Fees	\$ 4,600.00	\$ 42,268.00
Finger Printing Fees	\$ 910.00	\$ 5,723.00
Civil Penalties	\$ 1,834.00	\$ 25,148.20
Other	\$ (5,474.65)	\$ (25,916.58)
Prior Year Adjustments	\$ 0.00	\$ (197,825.87)
Total	\$ 316,002.08	\$1,756,114.43

OPM Fund Revenue Allocation	\$ 282,490.33	\$1,539,151.10
General Fund Revenue Allocation	\$ 33,511.75	\$ 217,963.33

Expenditures

Expenditures	\$ 147,351.19	\$1,906,417.64
--------------	---------------	----------------

Balance Sheet

OPM Fund Beginning Balance	\$ 74,181.54	\$ 576,596.22
Revenues	\$ 282,490.33	\$1,539,151.10
Expenditures	\$ 147,351.19	\$1,906,417.64
Current Year Adjustments	\$ 0.00	\$ (9.00)
OPM Fund Ending Balance	\$ 209,320.68	\$ 209,320.38

Personnel

Authorized Positions	40
Filled Positions	26
Vacancies	14



FINANCE and ADMINISTRATION DIVISION

SNAPSHOT for JUNE 2010

Revenue

	Report Month	Year-to-Date
Licensing Fees	\$ 133,720.00	\$ 690,097.21
TARF Fees	\$ 141,619.03	\$1,492,959.50
Education & Exam Fees	\$ 2,976.00	\$ 45,244.00
Finger Printing Fees	\$ 600.00	\$ 6,323.00
Civil Penalties	\$ 2,023.00	\$ 27,171.20
Other	\$ (6,410.59)	\$ (32,327.17)
Prior Year Adjustments	\$ 0.00	\$ (175,641.38)
Total	\$ 274,527.44	\$2,053,826.36

OPM Fund Revenue Allocation	\$ 245,254.00	\$1,806,589.59
General Fund Revenue Allocation	\$ 29,273.44	\$ 247,236.77

Expenditures

Expenditures	\$ 246,428.15	\$2,151,855.79
--------------	---------------	----------------

Balance Sheet

OPM Fund Beginning Balance	\$ 209,320.68	\$ 576,596.22
Revenues	\$ 245,254.00	\$1,806,589.59
Expenditures	\$ 246,428.15	\$2,151,855.79
Administrative Adjustments	\$ 0.00	\$ (23,183.49)
OPM Fund Ending Balance	\$ 208,146.53	\$ 208,146.53

Personnel

Authorized Positions	40
Filled Positions	26
Vacancies	14



LICENSING DIVISION

Snapshot – May 2010

Applicator License

Applications Received	3432
Approved	3236
Issued	68
Denied	0
Pending	12
Withdrawn/Closed	150

Qualifying Party

Applications Received	29
Approved	24
Issued	10
Denied	0
Pending	4
Withdrawn/Closed	0

Business License

Applications Received	10
Approved	9
Issued	9
Denied	1
Pending	4
Withdrawn/Closed	0

Continuing Education Program of Instruction Review

Reviewed	42	Approved	39	Issued	39	Denied	0
----------	----	----------	----	--------	----	--------	---

In-house Education Attendees

Continuing Education	94
Initial License Training	7

Application Review Committee Hearings

Hearings	6	Approved for Licensing	2	Pending	4	Denied Licensing	0
----------	---	------------------------	---	---------	---	------------------	---

In-house Services

Fingerprinting	48	Testing	16
----------------	----	---------	----

Valid Licensees on Record

Applicator Licensees	7306
Qualifying Party Licensees	1450
Business Licensees	1123

OPM Hosted Training

Continuing Education	3	Initial Licensing training	1
----------------------	---	----------------------------	---

Other:

2011 Applicator License Renewal Statistics

RenewEZ Received	2330	(\$116,500.00)
Paper Received	952	(\$47,600.00)
FY2010 (06/07/2010)	$(4623) + (1635) = 6258$	(\$322,100.00)

2010 Applicator License Renewal Statistics

RenewEZ Received	2436	(\$48,720.00)
Paper Received	901	(\$18,020.00)
FY2009	$(4804) + (1516) = 6364$	(\$141,310.00)



LICENSING DIVISION

Snapshot – June 2010

Applicator License

	Report Month	FYTD
Applications Received	454	8137
Approved	720	8052
Issued	66	825
Denied	0	3
Pending	4	4

Qualifying Party

	Report Month	FYTD
Applications Received	22	1707
Approved	26	1666
Issued	8	148
Denied	0	0
Pending	5	5

Business License

	Report Month	FYTD
Applications Received	11	1206
Approved	10	1187
Issued	10	93
Denied	1	2
Pending	6	6

Continuing Education Program of Instruction Review

Reviewed	14	Approved	13	Issued	13	Denied	0
FYTD	436	FYTD	433	FYTD	433	FYTD	1

Application Review Committee Hearings

Hearings	10	Approved for Licensing	6	Denied Licensing	0
FYTD	103	FYTD	100	FYTD	3

In-house Services

Fingerprinting	59	Testing	22
FYTD	693	FYTD	275

Valid Licensees on Record

Applicator Licensees	6603
Qualifying Party Licensees	1456
Business Licensees	1130

Training

Continuing Education	0	Initial Licensing training	25
FYTD	527	FYTD	244

Other:

On June 15th & 16th, the OPM mailed 975 "Expired Applicator License" notices to those that had not renewed and were in danger of losing their licenses. As a result, 123 renewals were submitted online and 24 renewals were submitted on paper, along with 47 incomplete applications that were subsequently completed. Only 22 renewals remain incomplete.

In FY2010, 4747 Applicators renewed via RenewEZ while 1641 renewed using the paper renewal application. 752 Applicator Licenses have expired and cannot be renewed. In FY2009, 4804 Applicators renewed via RenewEZ while 1560 renewed using the paper renewal application. 784 Applicator Licenses expired.



Compliance / Enforcement Division

Snapshot: **June 2010**

COMPLIANCE

Number of Inspectors	5
----------------------	---

Number of Inspections (Including federal): Report Month	201
Number of Inspections (Including federal): YTD	4008

Number of Consumer Generated Inquiries: Report Month	8
Number of Consumer- Generated Inquiries: YTD	116

Number of OPM Generated Inquiries: Report Month	5
Number of OPM Generated Inquiries: YTD	104
Number of Complaints: Report Month	8
Number of Complaints : YTD	128

ENFORCEMENT

Number of Investigators	5
-------------------------	---

Consent Agreements: Report Month	1
Consent Agreements: YTD	87
Administrative Warnings: Report Month	1
Administrative Warnings: YTD	87
Cease and Desist Orders: Report Month	0
Cease and Desist Orders: YTD	42
Probation: Report Month	0
Probation: YTD	0
License Suspensions: Report Month	1
License Suspensions : YTD	1
Conditional Probation: Report Month	0
Conditional Probation: YTD	22
License Revocation: Report	0

License Revocation: YTD	4
Administrative Hearings: Report Month	0
Administrative Hearings: YTD	0
Other (Notice of Corrections): Report Month	0
Other (Notice of Corrections): YTD	12
Civil Penalties: Report Month	\$2,023.00
Civil Penalties: YTD	\$27,171.20

Other:



INFORMATION TECHNOLOGY DIVISION

SNAPSHOT: June 2010

TERMITE ACTION REPORT FORM

Electronic TARFs (eTARF)	14201
Paper TARFs	54
eTARF Companies	275

PROJECTS	COMMENT(S)	STATUS
Conduct demo on all modules involved in SCECE registration and tracking processes	Solicited and received comments from staff on needed changes and\or additions.	Completed
Open SCECE online registration and payment.	Opened automatically on July 1 st , 2010. Had 4 attendees registered	Completed
SCECE online website registration\payment module	Integrate with OfficeMgr's point-of-sale (POS) system. Numerous changes made. Need to train accounting staff on how to use new features.	Completed
Mass email reminder to all applicators on SCECE event.	Send mass e-mailings on July 6 at 7:30 a.m. 5658 emails were sent. 64 email addresses were invalid, a couple 100 deferred. (Performed by James)	Completed
System maintenance	Perform all needed system maintenance tasks.	Ongoing
Call center support	Handle eTARF, RenewEZ and all other IT related calls.	Ongoing

OTHER: